

The purpose of this invitation to quote (ITQ) is to invite vendors to submit their proposal and quotations for a WiFi hardware technical refresh.

## 1. Introduction

Technical refresh for existing WiFi infrastructure that has been in operation for for 6 years.

## 2. Requirements

### 2.1 WiFi Requirements

- WiFi Coverage over all 6 floors within the building.
- Customisable captive portal
- Support for multiple WiFi Networks
- Radius Client based authentication for intranet devices

Please contact us at [ict.tenders@isca.org.sg](mailto:ict.tenders@isca.org.sg) to arrange a requirement gathering session for further details.

### 2.2 Professional Service

Professional service to include:

- Setup and configuration of proposed Wireless Infrastructure as per requirements
- Replacing and mounting of Wireless Access Points
  - Relocation of Wireless Access points for optimal coverage and cabling if required

## 3. Maintenance Support

Support provided to include

1. 24x7x4 technical support
2. Technical Troubleshooting
3. Security, vulnerability patches

## 4. Quotation Validity

Quotations submitted must be valid until 9<sup>th</sup> May 2025.

## 5. Disclaimers

ISCA shall be under no obligation to accept the quotation with the lowest quote or enter into correspondence with any vendor regarding the reason for non-acceptance of quotation.

ISCA reserves the right, unless the vendor expressly stipulates to the contrary in its quotation, to accept only such portion(s) of a quotation as ISCA may in its sole discretion decide and the quotation shall be adjusted accordingly.

## 6. Enquiries

For any enquiry or submission, please email to [ict.tenders@isca.org.sg](mailto:ict.tenders@isca.org.sg) with the subject "ICT-14-2024" before the closing date.

Closing date: 18<sup>th</sup> April 2025, 12pm.